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## Citrix Workspace

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Transforming the employee experience and IT experience by organizing, guiding and automating work

**Citrix Workspace** is the solution for streamlining work – it’s a single, secure intelligent work platform that organizes, guides, and automates the most important information that people need. This speeds decision-making and collaboration in the context of work.

### Organize

Employees navigate too much complexity—too many apps across different devices and platforms, too many passwords, and content in multiple locations. All of this can negatively impact the employee experience.

- Citrix Workspace streamlines workflows, serving as an interface between information in legacy systems, on-premises systems and SaaS systems.
- Search capabilities provide users with the ability to search for relevant information across all files and apps.

### Guide

Today’s work environment is full of irrelevant notifications, sequentially sorted emails in overflowing inboxes, and numerous applications that require context switching between them.

- Citrix Workspace presents content seamlessly in an intelligent feed that enables employees to become more engaged with their work and less frustrated by complexity.
- Event-driven and user-initiated tasks that are personalized and relevant are delivered to users.
- Employees can collaborate anywhere, on any device with tools such as Microsoft Teams.

### Automate

Complex workflows between apps cause employees to spend too much time doing work that has little business value.

- Reducing the number of logins, clicks, and swipes simplifies workflows and leads to fewer support tickets for forgotten passwords.
- Citrix Workspace uses machine learning to streamline routine tasks and help users find the right information from their connected systems of record.
- Virtual assistance automates repetitive tasks for queries such as, “How many PTO days do I have?” or “What is the status of my PO?”

The comprehensive functionality of Citrix Workspace securely delivers at every layer of the workspace technology stack. Citrix Workspace provides industry-leading solutions for endpoint management, content collaboration, access control, virtual apps and desktops, workspace intelligence and analytics. This gives IT end-to-end visibility and control.

Feature Description	Citrix Workspace Standard	Citrix Workspace Premium	Citrix Workspace Premium Plus
<b>End User Experience</b>			
Unified app store offers automated provisioning of all application types and device form factors	✓	✓	✓
Citrix Workspace experience for authentication, SSO, integrated apps/data and security	✓	✓	✓
<b>Unified Admin Experience</b>			
Single pane of glass for management and control of all Workspace services	✓	✓	✓
<b>Unified Endpoint Management</b>			
Device and OS management including iOS, Android, Win 10, macOS, Chrome, Citrix Ready workspace hub & IoT		✓	✓
Application management including Citrix MDX, Google Enterprise, Intune App Protection, KNOX, App Config and more		✓	✓
Business class productivity apps including email and browser		✓	✓
BYOD support including MDM independent MAM with no device agent requirements		✓	✓
Workspace Environment Management (WEM) extends UEM capabilities to Windows 7 and 8.1 device types		✓	✓
Micro-VPN for complete application data encryption and isolation		✓	✓
Microsoft EMS/Intune integration for simplified Office 365 management		✓	✓
Mobile SaaS SSO for transparent access to all managed apps		✓	✓
Centrally configure settings for Citrix Workspace experience across all operating systems and device types		✓	✓
<b>Access Control</b>			
SaaS security controls protect intellectual property and increase control over user actions while accessing SaaS applications		✓	✓
Single Sign-on and multi-factor authentication to all SaaS, enterprise hosted web and Citrix virtual applications	✓	✓	✓
Web filtering of whitelisted and blacklisted Internet URLs for compliance and protection from malicious content		✓	✓
Web isolation for network protection from browser-based attacks by isolating web browsing activities		✓	✓
<b>Content Collaboration</b>			
Securely share and collaborate on large, sensitive files with secure links; Harness powerful collaboration tools like Citrix Files	✓	✓	✓

Feature Description	Citrix Workspace Standard	Citrix Workspace Premium	Citrix Workspace Premium Plus
<b>Content Collaboration (Continued)</b>			
Encryption of files and email content, at both rest and in-motion using 256-bit encryption, preventing unauthorized parties from reading data stored in files	✓	✓	✓
Storage flexibility offers Citrix managed storage, integrating with customer managed storage or connecting to 3rd party cloud repositories	✓	✓	✓
Unified access to data and files by connecting to existing network storage and on-premises SharePoint storage repositories without requiring data migration		✓	✓
Information Rights Management (IRM) adds an extra layer of security to file sharing and ensures content cannot be downloaded or is downloadable as a watermarked PDF only, protecting against the risk of unwanted screen captures		✓	✓
Powerful workflows streamline and centralize feedback and approval chains into a single, transparent point of collaboration for teams		✓	✓
Integrations like Citrix Files for Outlook Plug-in simplifies secure file sharing for end users while creating savings on Exchange storage costs for IT		✓	✓
<b>Virtualized Apps and Desktops</b>			
Industry-leading virtual app and desktop solution for Windows and Linux			✓
Open architecture supporting any public cloud or any hypervisor deployment scenarios			✓
Aggregate existing on-premises virtual app and desktop deployments into the new Workspace experience (Cloud)	✓	✓	✓
Centralized image management for streamlined operations and IT productivity			✓
App Layering technology simplifies application updates across any hypervisor or cloud with 99.5% application compatibility			✓
Largest library of supported peripherals including printers, audio recorders, web cams, signature pads, and more			✓
Advanced monitoring & analytics including proactive notification, alerts, and application probing to ensure site health			✓
Unified communications optimization delivers bandwidth-efficient, crystal-clear voice, multimedia, and video			✓
High definition user experience from any device, over any network keeps users productive from anywhere			✓
Advanced security controls enable admins to dynamically record user sessions or watermark content for data loss prevention			✓

Feature Description	Citrix Workspace Standard	Citrix Workspace Premium	Citrix Workspace Premium Plus
<b>Workspace Intelligence</b>			
Allow end users to perform actions or gain insights from legacy, on-premises, and SaaS applications directly within their Citrix Workspace	✓	✓	✓
Customize and streamline user workflows and microapp creation with low-code tooling	✓	✓	✓
Out of the box templates for microapp actions provided for popular SaaS applications	✓	✓	✓
Virtual assistance to automate tasks and functions such as calendar scheduling, email reminders, and more	✓	✓	✓
Microsoft Teams integration with Citrix Workspace intelligence (Tech Preview)	✓	✓	✓
<b>Analytics features available as part of add-on services</b>			
Operational insights for tracking app usage, network resource utilization, and capacity planning <i>(Included)</i>	✓	✓	✓
User and Entity Behavior (UEBA) analytics with per user and entity risk scoring, assessment and mitigation		✓	✓
Summarize risky domains accessed by users and the volume of data uploaded/ downloaded by users		✓	✓
Detect and prevent excessive access to sensitive files, excessive file sharing and downloads, and suspected ransomware attacks		✓	✓
Detect unmanaged or jailbroken devices and devices with blacklisted apps		✓	✓
Track session performance, log-in times and overall performance for virtual apps and desktops			✓



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